

National Australia Bank 2023 AGM report

ASX code	NAB
Meeting date	Friday, 15 December 2023
Type of meeting	Hybrid
Monitor	Christine Haydon, Dennis Shore with Michael Jackson at physical meeting
Pre AGM-meeting	With Chair Philip Chronican, Director Anne Loveridge & EGM Investor Relations Sally Mihell

Meeting Statistics

Number of holdings represented by ASA	1097
Number of shares represented by ASA	5m
Value of shares represented by ASA	\$150m
Total number attending meeting	276 in person including guests, 338 online
Market capitalization	\$94.24b
ASA open proxies voted	ASA voted in favour of the resolutions except as stated below

The mood was positive after a successful fourth year into the strategy of building the bank for the long term for the benefit of the shareholders, customers, and employees. In voting for the re-election of directors Simon McKeon AO and Ann Sherry AO several shareholders acknowledged their work and provided support. The election of directors Christine Fellowes, Carolyn Kay, and Alison Kitchen resulted in a 98% plus in favour. All directors spoke to their nominations. Stephen Mayne's nomination was not supported by the Board or ASA. Whilst not in the room, Stephen provided a recorded speech and was on the telephone for any questions.

Mr. McEwan (CEO) said he was optimistic about the country's growth as high immigration buoyed trading for business banking and led to a surge in business lending. He also made some comments re housing costs and called for the need to work faster, free up land, and build more homes. NAB will lend \$6b by 2029 toward specialist and affordable housing.

Shareholders raised the difficulties with the integration of UBank (NABs digital bank) with neobank 86 400 (a fintech) for which apologies were made. Bank branch closures were also discussed (67 last financial year); however, some \$280m had been invested in improving regional hubs together with the Bank@Post deal, which with Australia Post will hopefully be expanded.

Interestingly, Australia Post provides 3,400 points of customer contact, 1,100 more than the NAB has ever had. ASA asked questions regarding expenses, and support for the Voice referendum. In response to a question on the minimum shareholding for Directors, Mr. Chronican (the Chair) committed that the Board will review the Directors shareholding policy, which currently permits a much longer timeframe to accrue a year's worth of Directors fees in shares, compared with ASA's guideline of 3 years. Mr Chronican also confirmed that the regulatory issues from Royal Commission were "largely closed off" and the NAB's enforceable undertaking with Austrac was "progressing to plan".

A group of representatives from the Tiwi Islands who had previously attended the Westpac meeting were all given an opportunity to speak regarding their concerns over the bank's financing for Santos. It is early days yet as there has been no commitments made by NAB. Climate change activists also asked many questions, however, NAB has an extensive sustainability program with timelines to align the lending portfolio to net zero by 2050. NAB has \$1000b total credit exposure of which only \$4b is related to fossil fuels. The special resolutions put forward by Market Forces on the matter of requiring comprehensive transition plans for all lending to fossil fuel projects achieved a 28.4% vote and was therefore defeated.

Overall, the meeting was positive from the shareholders' perspective since the bank was on track to continue the improvement demonstrated since the Royal Commission. Full details are on the NAB website.

ASA Disclaimer

This document has been prepared by the Australian Shareholders Association Limited ABN 40 000 625 669 ("ASA"). It is not a disclosure document, it does not constitute investment or legal advice and it does not take into account any person's particular investment objectives. The statements and information contained in this document are not intended to represent recommendations of a particular course of action to any particular person. Readers should obtain their own independent investment and legal advice in relation to the matters contemplated by this document. To the fullest extent permitted by law, neither ASA nor any of its officers, directors, employees, contractors, agents or related bodies corporate:

- makes any representations, warranties or guarantees (express or implied) as to the accuracy, reliability, completeness or fitness for purpose of any statements or information contained in this document; or*
- shall have any liability (whether in contract, by reason of negligence or negligent misstatement or otherwise) for any statements or information contained in, or omissions from this document; nor for any person's acts or omissions undertaken or made in reliance of any such statements, information or omissions.*

This document may contain forward looking statements. Such statements are predictions only and are subject to uncertainties. Given these uncertainties, readers are cautioned not to place reliance on any such statements. Any such statements speak only to the date of issue of this document and ASA disclaims any obligation to disseminate any updates or revisions to any such statements to reflect changed expectations or circumstances.